

QUALITY POLICY



It is the company's policy to provide professional telecommunication services, following the installation, development, function and exploitation of contemporary telecommunication networks. The company is committed to achieving the highest management standards possible in order to continually improve the effectiveness and the efficiency of its performance.

The company will continually seek opportunities for improvement of its work processes and its services to the customers. In order to ensure this continual improvement of company's performance and services, a number of Quality Objectives will be periodically reviewed and new will be established by senior management. Our main quality objective is the transfer of information to the receiver worldwide, in a rapid, secure, low-cost, effective and high quality manner according to statutory and regulatory requirements.

Company's objectives for quality are defined as follows:

- ▣ Co-operation with clients to identify market's needs and expectations.
- ▣ Co-operation with well-known firms worldwide.
- ▣ Use of qualified and experienced personnel.
- ▣ Establishment and maintenance of appropriate technical facilities and equipment.
- ▣ Continuous development of our work processes according to the technological trends and developments and the new international and national regulations taking into account any possible risks associated with the organizational environment of the company.
- ▣ Delivery of our products and services on time and free of defects worldwide.

**QUALITY IS THE RESPONSIBILITY OF EVERYONE WORKING FOR,
AND ON BEHALF OF,
OTESAT_MARITEL**

POLYCHRONOPOULOS GEORGE

CEO

15-01-2016
Revision : 1

This policy has been formulated and approved by the CEO of the company. The policy is explained and discussed at the general orientation and training given to all existing and new employees. Upon receipt, all employees are required to sign a note stating that they have received, read and understood the company's policy.